

COVID-19 SAFETY PLAN AT DANSKAMMER HOUSE

NEW YORK STATE PHASE 3 OPENING OF THE HOSPITALITY SECTOR IN THE HUDSON VALLEY

We are pleased to welcome you to Danskammer House and to the greater Hudson Valley - Catskill Mountains region. Albeit under different prevailing public health conditions, we continue to extend the same warm hospitality as we have in the past.

In that spirit, we take great care at Danskammer House in observing safety measures and cleaning protocols during the extended relaunch of the hospitality sector in New York State, called Phase 3. As a condition of every booking confirmation, we share the guidelines below before arrival and ask our guests to abide by them during their stay with us. This is a condition of the guest – host relationship.

- 1) Only some guest rooms will be made available for booking at Danskammer House on any day for the indefinite future. Wherever possible, rooms will be located at opposite ends of each floor or on different floors to limit capacity and exposure.
- 2) All guest rooms, most especially bathrooms, and indoor public rooms will be disinfected at each guest departure. This includes bed sheets, bath towels, and all high-touch surfaces in the bathroom and bedroom of each guest suite. During each stay, we will do a light daily refreshing of the suite unless guests indicate otherwise.
- 3) Every day, windows will be opened on every floor, and our whole house fan will circulate fresh air from the outdoors. Guests are encouraged to use window ventilation whenever environmental conditions permit. Each bedroom has its own fan. Many public rooms also provide fans for improved air circulation. The only common A/C system is on the first floor.
- 4) All guest rooms, except for the Durand Suite on the first floor, have their own Mitsubishi system for heating and cooling. In short, guest in one suite will not be sharing recirculated air with other guests.
- 5) Unopened, personal toiletries are placed in each guest bathroom prior to arrival. A small vial of house hand sanitizer made from local Tuttle town Distillery alcohol is complimentary. Guests are encouraged to take all of these toiletries with them; otherwise, they will be discarded. Additional paper products and disinfectant wipes are made available upon request, but these items remain in short supply. Please use whatever you need, but please bear in mind the needs of other guests.
- 6) Guests are asked to wear face masks indoors in public rooms in the presence of others. Outdoors, guests may wear face masks, as they choose, so long as they observe social distancing from other guests and the innkeepers.
- 7) Breakfast will be served at our standard hours between 8:00 and 9:30 am. Indoors, tables for two will be set at considerable distance from one another. Outdoors, breakfast may also be taken on our rear patio and front porch. Food will be plated individually; there will be no buffet table nor family-style serving. We will be pleased to wrap food items in plastic, if prepared in our kitchen and if you wish to take them with you.

OVER

8) The afternoon refreshment will be served in the late afternoon and placed on individual trays for each occupied room. Foods will be wrapped; beverages will have tightly closed lids. You may enjoy these refreshments indoors or outdoors, as you prefer, so long as social distancing is respected.

9) The innkeepers' kitchen will remain off limits to guests for the foreseeable future. Currently, we cannot accommodate on-site storage of food purchased elsewhere. If you must bring food to Danskammer House, please consume it outside (patios, porches, terraces) and discard wastes in the trash cans beside the garage. Glassware, however, is provided for beverages and can be found in the third-floor lounge.

10) The innkeepers will be pleased to sit and talk with guests, indoors or outdoors, if social distancing and face mask wearing are observed. Unfortunately, given the higher demands for food preparation and facilities hygiene, the innkeepers will not be able to chat during periods of food preparation and food service.

11) When you are traveling to the inn, please call Danskammer House at least 15 minutes prior to arrival at (845) 236-9836 and leave a message with your expected arrival time.

12) We regret that we cannot honor early check-in or late departure in the current environment, given the much higher demands of cleaning, disinfecting and ventilating the property. The innkeepers may be able to take bags early and put them in storage.

13) A short questionnaire is now a standard part of the check-in process, including questions about Covid-19 related contacts. We apologize for privacy intrusions, but in a moment of heightened public health concern we need to be equally vigilant about the safety and welfare of everyone else as we are for ourselves. Hand sanitizers and a no-contact forehead thermometer will be available at check-in. Please remember to bring a face covering with you.

14) In the current, unsettled public health environment, no one may know in advance when he or she is coming in contact with a Covid-19 carrier, when he or she may be developing Covid-19 symptoms, or when governmental entities may impose new public health restrictions. **Therefore, the innkeepers and the guests mutually agree that a reservation may be cancelled upon notice by email or phone up to twenty-four hours prior to check-in without penalty or injury to either party.**

PLEASE NOTE THAT DANSKAMMER HOUSE HAD NO GUESTS FROM FEBRUARY 29 TO JULY 4, 2020. THE INNKEEPERS HAVE TAKEN THE PRECAUTION OF GETTING BOTH SERUM AND NASAL TESTING AND THE RESULTS WERE NEGATIVE, AND WILL CONTINUE TO DO SO FROM TIME TO TIME

PLEASE HELP US KEEP DANSKAMMER HOUSE A SAFE ENVIRONMENT FOR ALL.

Linda and Ken Cool
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